

Uniform Refund & Exchange Policy

New Goods

Goods will only be accepted for exchange or refund if they are returned in their original condition and packaging, with an **accompanying receipt** within 30-days of purchase. Once a garment has been worn or washed we are unable to accept this back for exchange or refund. Please check sizing of all garments prior to wearing or washing.

New Goods – Faulty

Faulty new goods will be exchanged immediately upon return with an **accompanying receipt** with 30-days of purchase provided they have not been worn, washed or used in any way.

Worn / Washed / Used Goods – Faulty

The Uniform Shop reserves the right to assess the condition and age of returned goods prior to providing an exchange or refund. This may result in an exchange or refund being refused. The Uniform Shop reserves the right not to offer an exchange or refund where the item fault is a result of misuse or neglect.

BARBARA PINCOTT

Uniform Shop Manager